

CARD MRI Digitalization Journey

2023 MCPI Annual Conference

July 26, 2023

Group Introduction: Vision and Mission

Vision

A leading banking partner transforming the regional economy and community through co-creation of value and innovation in the banking ecosystem.

Mission

To enable customer to enter digitalization with world-class solutions, at an unprecedented speed to market and affordable cost

- **10+ years experience** in IT services and financial industry
- Serving **more than 100 institutions** with Banking Software as a Service
- **300+ IT resources** with broad expertise
- Partnering with world class IT companies to ensure **high quality of products and services**

FDS Group Trackrecords

- Core Banking Replacement (20+)
- Core Banking Syariah Replacement (3)
- Forex Banking Implementation (6)
- P2P Lending Implementation (2)
- Loan Channeling Implementation (4)
- Digital Banking Implementation (6)
- Digital Credit Union Implementation (35+)
- Regulatory Implementation (20+)
- IFRS9 Implementation (10+)
- Datawarehouse Implementation (15+)
- AML Implementation (15+)
- Internet/Mobile Banking Implementation (35+)
- Virtual Account Implementation (8+)
- QRIS Payment Implementation (20+)
- Agent Banking Implementation (14)
- Merchant Fintech Implementation (6)
- eMoney/eWallet Implementation (4)
- Dual Core/Digital Products Implementation (2)
- eKYC Implementation (12)
- Open API Implementation (6)
- Smart Branch System Implementation (4)
- BI-FAST Implementation (10)
- Card Management & ATM Controller (14)



Why do we go Digitalization?



- **Improve Efficiency and Productivity**
- **Improve Customer Experience**
- **Reach wider audience**
- **Convenience**

Challenges



- **Resistance to change**
- **Security**
- **Internet**
- **Employee Retention (IT)**

Digitalization Initiatives



- **Core Banking System**
- **Mobile Banking**
- **MobCol/WebCol**
- **LOS and eKYC or MOB**
- **DCM and CAM**
- **Chatbot**

Next step



- **Analytics**
- **Always on trend**
- **Open Banking/Finance**
- **Partnership with other FIs**

Thank you and See you around!