



Program

2026 Microfinance HR Summit

November 5-6, 2026 | Venue: Century Park Hotel Manila

** To be confirmed*

Day 1: 5 November 2026, Thursday

[8 a.m. – 9 a.m.]	Registration
[9 a.m. – 10 a.m.]	Opening Plenary <i>Invocation</i> <i>National Anthem</i> <i>Welcome Remarks</i> Eduardo Jimenez Chairperson, Microfinance Council of the Philippines, Inc. <i>Keynote Message</i>
[10 a.m. – 10.30 a.m.]	Coffee Break
[10.30 a.m. – 12 p.m.]	Plenary Session 1 – Microfinance Workforce Realities: Challenges, Lessons Learned, and Best Practices CARD MRI * Jose Paolo Palileo, Bayanihan Bank Dexter Flores, General Manager, Kasagana-ka Credit and Savings Cooperative
[12 p.m. – 1 p.m.]	Lunch Break
[1 p.m. – 2 p.m.]	Plenary Session 2 – HR Compliance Updates from Key Government Agencies DOLE * Pag-IBIG * SSS * PhilHealth *
[2 p.m. – 3.30 p.m.]	Breakout Sessions 1 <i>Recruitment and Employer Value Proposition</i> Olivia Madriaga, HR Director, Ahon Sa Hirap, Inc. Simbag Microfinance Topics for discussion – Attracting young professionals, competing with other institutions in recruitment, social mission as an employer brand <i>Leading a Multi-Generational Workforce</i> Sharon Dionco, HCD Director, Kabalikat para sa Maunlad na Buhay, Inc.

Tina Abelarde, HRM Unit Head, Negros Women for Tomorrow Foundation, Inc.

Topics for discussion – How to engage Millennials, Gen Z, and every generation

[3.30 p.m. – 3.45 p.m.]	Coffee Break
-------------------------	--------------

[3.45 p.m. – 5.15 p.m.]	Breakout Sessions 2 <i>Employee-Well Being: Beyond Mental Health Programs</i> Kiana De Castro, Consultant Psychologist * Liza Eco, Executive Director, ECLOF Philippines Microfinance, Inc. TSKI Topics for discussion – Incorporating mental health programs and other initiatives to improve employee well-being <i>Digital HR: Leveraging Technology for Efficiency</i> Sprout Solutions * ASKI Topics for discussion – Digital HR tools
-------------------------	---

Day 2: 6 November 2026, Friday

[9 a.m. – 10.30 a.m.]	Plenary Session 3 – Talent Development: Hi-Tech vs. Hi-Touch <i>Organized by BagoSphere</i> Topics for discussion – developing skills for the future while maintaining the core of microfinance
-----------------------	--

[10.30 a.m. – 11 a.m.]	Coffee Break
------------------------	--------------

[11 a.m. – 12.30 p.m.]	Breakout Sessions 3 <i>Developing Future Leaders for Microfinance: Building Leaders from Within</i> Marby Tabungar, Prevo Human-Centered Workplace Solutions * CARD MRI RAFI MFI Topics for discussion – Building leadership pipelines, preparing branch managers for executive roles, coaching and mentoring programs, succession planning frameworks <i>From Retention to Engagement: Creating Meaningful Employee Experience</i> Anna May Villaluz, Learning and Development Manager, Global Instructional Design for VistaPrint Manila OnePuhunan * Simbag Microfinance Topics for discussion – Talent retention, employee engagement approaches, recognition programs, career mobility and growth opportunities
------------------------	--

[12.30 p.m. – 1.30 p.m.]	Lunch Break
--------------------------	-------------

[1.30 p.m. – 3.00 p.m.]	World Café Session Format: Rotating discussion tables to discuss lessons learned from HR successes and failures <i>Table Topics:</i> <i>Table 1: Recruitment challenges</i> <i>Table 2: Retention and succession</i> <i>Table 3: Learning and Career Development</i> <i>Table 4: Employee Relations and Engagement</i> <i>Table 5: Recognition and Rewards</i> <i>Table 6: Fraud Cases</i> <i>Table 7: Compensation & Benefits</i> <i>Table 8: Employee Mental Health and Well-Being</i>
[3 p.m. – 3.30 p.m.]	Coffee Break
[3.30 p.m. – 4 p.m.]	Summit Reflection Individual participants will be given time to present their recommendations
[4 p.m. – 4.30 p.m.]	Closing Plenary <i>Closing Remarks</i> <i>Raffle</i>
[4.30 p.m.]	End of Summit